

CPHQ Exam sample Questions

The Certified Professional in Healthcare Quality (CPHQ) examination.

Prepared By Dr.Mahboob Khan Phd

Question 1) Administrative databases are an excellent source of data for reporting on clinical quality, financial performance, and certain patient outcomes. Use of administrative database is advantageous for the following reason EXCEPT:

- A. They are less expensive source of data than other alternatives such as chart review or prospective data collection
- B. The incorporate transaction system already used in the daily business operations of a healthcare organization (frequently referred to as legacy system)
- C. The volume of available indicators is 1000 times greater than that available through other data collection techniques
- D. data reporting tools are available as part of the purchased system or through third-party add-on or services.

Question 2) Patient registries are a powerful source of quality improvement data because of their detail and straightforward design. Registries usually are specialty or procedure specific, such as:

- A. Acute myocardial infraction
- B. Total joint replacement
- C. Patient's bile test
- D. Enrollment in disease management program

Question 3) Healthcare purchasers and payers are demanding that providers demonstrate their ability to provide high quality patient care at fair prices. Specifically, they are seeking:

- A. Objective evidence that hospitals and other healthcare organizations manage their costs well
- B. Current performance
- C. Baseline information
- D. Objective evidence that hospitals and other healthcare organizations satisfy their customers and have desirable outcomes.

Question 4) An organization may develop performance measure internally or adopt them from a multitude of external resources. However, regardless of the source of performance measure each measure should be evaluated against certain characteristics to ensure a credible and beneficial measurement effort. Which of the following characteristics is/are critical to performance measures?

- A. Reliability
- B. Validity
- C. Cost-effectiveness
- D. Interpret-ability

Question 5) _____ are similar to proportion measures in that both are based on count (or attributes) data but differ in that the numerator and the denominator address different attributes.

- A. Ratio measures
- B. Continuous variable measures
- C. Predicted rate

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